RAK COLLEGE OF DENTAL SCIENCES

As a patient you have rights



DENTAL SERVICES WE OFFER

1. Restorations/ Fillings
2. Extractions/ Minor Surgical Procedures
3. Root Canal Treatments
4. Removable Prosthesis
5. Fixed Prosthesis (Bridges/ Crowns)
6. Scaling/ Root Planning/ Minor Periodontal Surgery
7. Removable/Fixed Orthodontics Treatments

DENTAL SERVICES FOR CHILDREN

1. Fillings
2. Extractions
3. Root Canal Treatments
4. Fluoride Treatments



07-222-2593 www.rakcods.com Al Qusaidat, Ras Al Khaimah, UAE

IMPORTANT INFORMATION FOR OUR PATIENTS

Please read the following information carefully before signing any documents or receiving treatment at RAK College of Dental Sciences (RAKCODS).

Patient Guidelines and Information

1 PATIENT RIGHTS AND RESPONSIBILITIES

You have the right to be informed of your rights and responsibilities as a patient. A copy is available at the reception, and our staff will be happy to assist you with any questions.

2 GENERAL CONSENT

All patients are required to sign a General Consent Form at the reception before receiving treatment. A copy is also available in the waiting area for your reference.

3 INFORMED CONSENT

For certain dental procedures, you will be asked to sign an Informed Consent Form. Please read and understand the information provided before signing.

4 SUGGESTIONS AND FEEDBACK

Your feedback is valuable to us! We welcome your suggestions to help improve our services. Suggestion boxes are available on every clinic floor, and our team will review and respond to your feedback.

5 LANGUAGE ASSISTANCE

If you require assistance due to language barriers, please inform the receptionist. Our team will make the necessary arrangements to assist you.

6 COMPLAINTS AND CONCERNS

For general concerns, complaints, or feedback, please contact **Dr. Misbah at 0544384489** or request assistance at the reception. For infection control-related concerns, please contact **Dr. Aqsa** through the reception.

7 EMERGENCY EVACUATION AND SAFETY

Emergency evacuation maps are displayed on each floor near the elevators. Please familiarize yourself with the nearest emergency exits. In case of an emergency, follow the exit signs and instructions provided by our staff.

8 PRAYER AREA AND CAFETERIA

A prayer area and cafeteria are available on the 7th Floor for your convenience.

9 HAND HYGIENE AND INFECTION PREVENTION

Alcohol-based hand rub dispensers are available throughout the building. We encourage all patients and visitors to use them to help maintain a safe and hygienic environment.

10 VENDING MACHINES

Coffee and snack vending machines are available on the Ground Floor for your convenience.

Your comfort, safety, and well-being are our priorities. We wish you a pleasant treatment experience and a speedy recovery!

Sincerely,
Quality and Patient Safety Committee
RAK College of Dental Sciences
(RAKCODS)

Our Referral Hospitals

Please note that all referred treatments are subject to the respective hospital's policies and regulations.

RAK Hospital
Al Juwais, Ras Al Khaimah
Tel: 07-2074444

RAKCODS Medical Center
Al Qusaidat, Ras Al Khaimah
Tel: 07-2268067

SAQR Hospital
Al Juwais, Ras Al Khaimah
Tel: 07-204999